INVESTIGATION REPORT

	Prepared By:	Check By:	Approved By:
DATE: JANUARY 10, 2024	*K.N.ACUIN* K.N.ACUIN QA-IE/ Prodn IE	N. CAPEDA QA/ Prodn SV	*R. ALMARIO* R. ALMARIO KPLIMA Operations Prod Mngr.

5M REVIEW / DOCUMENT REVIEW

5M REVIEW		Affected Document:	Date Reviewed:	Disposition:				PIC:	Target Date:
MAN	No Changes	Procedure Manual		☐ With Revision	☒ No Revision			K.N.ACUIN	N/A
MACHINE	No Changes	Procedure Manual		☐ With Revision	☒ No Revision			K.N.ACUIN	N/A
MATERIAL	No Changes	Work Instruction	240110	☐ With Revision	☒ No Revision			K.N.ACUIN	N/A
METHOD	No Changes	Process Flow		☐ With Revision	☒ No Revision			K.N.ACUIN	N/A
ENVIRONMENT	No Changes	Forms		☐ With Revision	☒ No Revision			K.N.ACUIN	N/A

I. PROBLEM DESCRIPTION

1.1. ISSUE:

MIXED MODEL

1.2. ITEM DESCRIPTION:

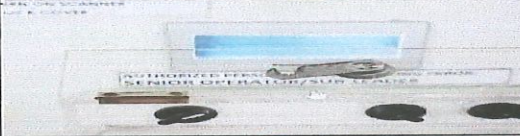| PART CODE:	516333900
PART NAME:	LOUVRE 2 MDX ICB FOR CHINA; C

1.3. BACKGROUND:
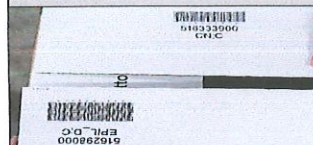
DETAILS:
>Inhouse Detection : MIXED MODEL
>Lot size: 1537 pcs
> Reject Qty: 1 pc
>Rejection Rate: 0.07%

IMMEDIATE ACTION

ACTION ITEMS	Target Date:	Person In-charge
CONDUCT MEETING REGARDING MIXED PANEL	240111	IE STAFF

III. CAUSE ANALYSIS:

WHY 1:	**WHY MIXED MODEL OCCURRED?** OPERATOR DIDN'T NOTICE THAT THERE WAS A MIXED MODEL ENTERED DURING MASS PRODUCTION	
WHY 2:	**WHY OPERATOR DIDN'T NOTICE THE ENTRY OF THE MIXED MODEL?** BARCODE SCANNER MALFUNCTION IN THE MIDDLE RUN OF MASS PRODUCTION AND THE OPERATOR FAILED TO UPDATE THE BARCODE ERROR	
WHY 3:	**WHY THE BARCODE SCANNER MALFUNCTION DURING MASS PRODUCTION?** THE WIRE LOOSE INSIDE THE BARCODE SCANNER	

IV. ACTION PLAN: V. EVIDENCES:

	IV. ACTION PLAN	V. EVIDENCES
1	CONDUCT MEETING/ RE ORIENTATION REGARDING TO THE ISSUE OF MIXED MODEL	PIC: IE STAFF/LINELEADER/OPERATOR TARGET DATE: JANUARY 11, 2024
2	REVISON OF WI TO INCLUDE THE FOLLOWING: **FEEDER OPERATOR** - UNLOADING OF ALL PANELS AT THE FEEDING AREA TO CHECK THE POSSIBLE ERROR **FOLDER OPERATOR** - SLIGHT LIFTING THE GLUED PANELS TO CHECK THE BARCODE OF BOTH PANELS -RELEASE ALL THE ITEMS INSIDE THE CONVEYOR **CATCHER OPERATOR** - CHECKING/BROWSING ALL THE GLUED ITEMS	PIC: IE STAFF/LINELEADER/OPERATOR TARGET DATE: JANUARY 2024
3	STRENGTHEN IMPLEMENTATION OF UPDATING BARCODE ERROR IN PRODUCTION DAILY OUT MACHINE SET UP/ DOWNTIME	PIC: IE STAFF/LINELEADER/SUBLEADER/OPERATOR TARGET DATE: JANUARY 2024